

Contact

Support Planning & Brokerage Team

Seven Stars Estate,
Wheler Road,
Whitley,
Coventry.
CV3 4LB

Tel: 024 76 511 611

Fax: 024 76 511 166

Email: enquiries@penderelstrust.org.uk

www.penderelstrust.org.uk

If you would like this information in a different format, please contact us and we will do our best to meet your requirements.



Charity number 1073513
Company number 3560335

www.penderelstrust.org.uk

Penderels Trust
Opening the Door to Independent Living



Support Planning & Brokerage

Penderels Trust
Opening the Door to Independent Living

Support Planning and Brokerage

Penderels Trust offers advice, guidance and practical solutions to enable people with disabilities to live independently in their own homes, to achieve their goals in life and help them to play an active part in their community.

We are a not-for-profit organisation and have been a leading provider of advice and guidance to disabled people for over twenty years.

This leaflet provides information on our Support Planning and Brokerage service.

We have an experienced team who are supporting people to develop an outcome focused plan that covers their health, well being and the social aspects of their life.

Our approach is a holistic one that supports people to choose the lifestyle they want, rather than one that is chosen for them.

The Support Plan

The support plan describes what a person wants to change about their life and how they will use their personal budget to make these changes happen. It is flexible and offers choice and greater control for an individual.

The support plan is prepared by the individual with help from a member of our support planning team. The plan is owned by the individual and will give an overview of their lifestyle, their needs and aspirations and any concerns or worries they may have. The plan will be produced in a way that suits them and can be in any format, from a written document to pictures and photographs.

We emphasise that the support plan is not something to be written and put away in a drawer; it should be referred to and updated regularly. The plan should be shared with family, friends and carers.

Support Brokerage

Through the support planning process, the individual (with the adviser's support) will have identified what is working well in their life and what things they want to change. From this, the individual will be supported to work towards achieving the lifestyle they want. The adviser will guide them through every stage of the process including researching and exploring options available to them, accessing funding streams, linking in to social networks and identifying education and training opportunities.

The support plan is transparent, with costs clearly outlined and available to the individual. Working together, the individual and the adviser will be able to work out the best (and most cost effective) way of achieving the goals in the plan.

Why choose Penderels Trust?

- Person-centred support
- Maximising independence of individuals
- Excellent local networks
- Dedicated, experienced team
- Outcome focused activity and measurement
- Flexible and unique approach to meet individual needs
- Partnership working to achieve common goals
- Meeting National Brokerage Network standards

What are the benefits for the individual?

- Exploring what is possible
- Finding out what is available
- Acquiring information and pointing them in the right direction
- Getting technical advice
- Achieving their goals
- Helping them to manage their responsibilities
- Making things happen
- Getting their views across

“Supporting you to achieve your goals”

