

SUPPORT

This leaflet is to highlight all the support available to you all, either considering or using **Direct Payments** to enable us to lead more independent lives.

PUG's offers you a wealth of knowledge which is willingly shared by members making sure everyone gets the advice and support they need to become successful employers and organisers of their own lives.



INDEPENDENT LIVING

*"Changes your life completely.
It's so easy".*

"The user group is so helpful it enables you in all areas of your life, not just personal care".

"Independent Living does away with long waits for help with the little things, and it opens up the world again. It gives you freedom of choice".

"I can now do what I want, when I want".

DIRECT PAYMENTS MAKES IT ALL POSSIBLE

FOR MORE INFORMATION CONTACT

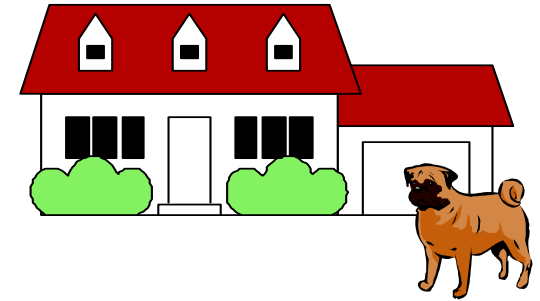
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Penderels User Group (PUG's)



DIRECT PAYMENTS - Your key to a brighter, more fulfilling and independent life.

PUG's helping us to help ourselves

Getting it right

Be involved

Have fun

Share information

PENDERELS USER GROUP (PUGs)

TERMS OF REFERENCE

PUGs aims to empower **Direct Payment** users to take part in the policies and practices of future developments of the **Direct Payment** services.

PUGs purpose is to provide feedback on the work of the support agency **Penderels Trust**, and to ensure that they continue to address the principles of **Direct Payments**.

PUGs will represent the views of the service users, rather than an individual viewpoint.

PUGs will also receive, consider and comment on reports and procedures from Penderels Trust.

PUGs will liaise closely with Penderels Trustees on an agreed basis

MEMBERSHIP

The group recognises that everyone has a valued contribution to the work of the group. All service users should have the opportunity to express their views.

Join us. Have your say. Help us to improve Penderels Trust services FOR OUR BENEFIT

HELP US TO HELP OURSELVES

The groups will include the following representatives

- Service users
- Service users representatives or carers
- A Penderels Trust representative.

Membership is free and runs for 12 months from April to the following March.

Members need to attend at least one meeting annually.

MEETINGS

Meetings are held quarterly:

May, August, November, and February.

HAVE YOUR SAY

Opportunities to attend other groups to exchange views and meet other service users to share experiences and ideas.

